

United Kingdom Paintball Sports Federation Site Accreditation Scheme



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Site Accreditation Scheme

The UKPSF accreditation scheme is a set of standards that paintball sites can voluntarily sign up to in order to achieve positive status recognition and business advantage, and accordingly benefit from the support of a range of key agencies as a consequence of being an assured quality service provider.

The definition of accredited is "officially recognised or approved".

The accreditation scheme has been set up so a paintball site that maintains high standards of equipment, staff training, site services, safety and ultimately customer satisfaction is rewarded with an accreditation mark. Accordingly potential customers can identify responsible site owners through the UKPSF accreditation scheme. Sites, which achieve the required standard, will be able to use the "accredited site logo" on their publicity material.

There are three levels of UKPSF site membership.

Basic Membership

Basic membership is the starting point for all paintball sites. The site offers a degree of information on a voluntary basis to the UKPSF. This is in the form of a simple question and answer sheet and is designed to ensure that all UKPSF site members meet minimum standards.

Self-Accredited

This is where a site has the basic membership and then works through this pack and returns it to The UKPSF to provide documentary evident to support there processes.

Accreditation PLUS Member

This should be the goal of all member sites. The Accreditation PLUS is where a representative of the UKPSF visits your venue and visually sees the methods and processes you use to deliver your events.

The stages for membership are as follows.

Stage One - A site completes the on line registration at www.UKPSF.COM

Stage Two – You have taken the accredited membership which is why you have received this pack, it should be completed and returned by email to info@ukpsf.com within 1 month of you signing up for the "accreditation process" a member of the UKPSF Team can check it once passed the site will receive a new Certificate showing its accredited status

Stage Three - If following the successful Self Accredited status a venue wishes to achieve Accreditation PLUS they should contact the UKPSF to arrange the required site inspection, once the date for the visit has been established the payment of £200 to cover the inspection and Accreditation PLUS status should be paid.

Self-Accreditation

We appreciate that the scheme looks like a paperwork exercise and that as a site owner you may not see the relevance of some of the information requested.

Having looked at several accreditation schemes from industry and sporting organisations all have a lot of paperwork. We know you are probably saying "I have operated a safe site for ten years why do I need to create all this unnecessary paperwork?" It is all about accountability.

An example of this would be the training of marshals.

Most sites take a customer who has shown an interest in earning some spare cash or a tournament player who might want to finance his/her regular paintball, give him/her a fluorescent vest and call them a marshal.

Whilst this might be acceptable to you, if there was an incident and the Health and Safety and your insurance company became involved they might ask you for your marshal training procedure and who trained the marshal involved in the incident. The answer "I did it!" is not good enough. You have to create a training programme and as the trainee achieves a standard the trainer signs the form. The trainee marshal then goes onto the next stage. The training given can be by you, not necessarily an outside organisation, but by creating a training program it makes your paintball site look more professional to outside organisations.

We know that initially, there will be a substantial amount of work for a site owner but once a standard has been achieved then it will be simple to keep the system up to date. There is a degree of flexibility in the accreditation scheme because all sites are different and some have facilities that others can only dream about.

An example of this would be sanitary facilities – some sites have brick built facilities with flushing toilets, hand basins and showers: others have trees!!!!!

So we must set a minimum standard that is achievable by all, this would be a "hire" unit serviced weekly or fortnightly with hand-washing facilities. Then the site that supplies "trees" will not be accredited and could have their membership revoked. If a site supplies "deluxe facilities" then it is up to the site to advertise this information in their brochures.

During discussions with local authorities, county councils, Health and Safety officers, environmental health officers, the Adventure Activities Licensing Authority and insurance companies all have expressed support for an accreditation scheme. Some have indicated that as a governing body if we set the standards for sites they would be willing to use our scheme when they are called upon to inspect a paintball venue.

Confidentiality

Information submitted by a site as part of the accreditation scheme will remain confidential and will not be passed to any other parties without the agreement of the site owner. A case for the exchange of information could be with insurance companies who offer better rates for accredited sites or for councils who want to highlight the accredited sites within their boundaries.

Site and Company information

You must submit the following information to be included in your accreditation package.

Site name	
Venue Address	
Site Owner/Contact name	
Postal Address	
Address	
Town	
County	
Postcode	
Contact telephone number	
Mobile telephone number	
Web site	
E – mail address	
Submission date	
UKPSF Membership number	

Site and Company Documentation

Copies of documentation required to support your application for accreditation

Copy of your public liability certificate	Yes No
Copy of your employee liability certificate	Yes No
Standard information pack as supplied to a customer	Yes No
Copy of first aid certificates for your marshals	Yes No
Copy of basic food hygiene if you supply food on site.	Yes No
Copy of your current risk assessment.	Yes No
Copy of your standard disclaimer/waiver.	Yes No
Copy of your marshal training records	Yes No
If you have had an independent safety audit please supply a copy	Yes No
Do you have an accident Book (do not send copy's)	Yes No
Do you have a Child Protection Policy?	Yes No

Photocopies of all the relevant documents must be enclosed with the submission

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<u>Site, Staff and Process questionnaire – Page 1 of 11</u> Some questions will not be applicable please just put a line through these questions.

Do you send customer a location map and directions to your venue?	Yes No
Is there a company sign at the entrance to the paintball site?	Yes No
If the site has a car park is it clearly marked and away from the game areas?	Yes No
Is there a sign pointing out that "Vehicles are left at owners risk"?	Yes No
If the site does not have a car park and on-road parking is used is it safe and legal? (if not applicable please put a line through the box)	Yes No
Is there an access track to the safe area in the event of an emergency vehicle being required?	Yes No
If a marshal directs cars in the car park do they wear a high visibility vest or similar item?	Yes No
Is the entrance to the "Safe Area" clearly marked?	Yes No
Does a marshal or game manager greet customers on arrival at the safe area?	Yes No
Is there sufficient cover in the safe area in case of inclement weather?	Yes No

If you have ticked NO please explain why here if you need more space please use a blank sheet

<u>Site, Staff and Process questionnaire – Page 2 of 11</u> Some questions will not be applicable please just put a line through these questions.

Are there any footpaths / rights of way in /or close to playing areas?	Yes No
If YES have these been suitably netted to prevent paintballs hitting the general public? (if not applicable please put a line through the box)	Yes No
If pellet netting is used, is it inspected regularly? (if not applicable please put a line through the box)	Yes No
Are there suitable signs to prevent public straying into playing areas?	Yes No
Is there a sign at the exit from the safe area so players know they are entering the playing area? (e.g. Goggles On)	Yes No
Is there a sign at the exit from the playing area so players know they are entering the safe area? (e.g. No markers beyond this point)	Yes No
If players are allowed to bring markers into the safe area is there a sign to say barrel plugs/sock must be used beyond this point?	Yes No
If the site has a firing range is this clearly marked?	Yes No
Are the playing areas as clear as possible of natural hazards or the hazards marked to prevent customers straying into dangerous areas?	Yes No
Are the boundaries of the playing area clearly marked, and are players made aware of the game boundaries prior to the start of the game?	Yes No
Are all structures/buildings/barricades safe and stable and free from hazards? (i.e. protruding nails)	Yes No
If walk ways/ramps/bridges are used are they suitably guarded to prevent customers falling from heights?	Yes No

If you have ticked NO please explain why here if you need more space please use a blank sheet

<u>Site, Staff and Process questionnaire – Page 3 of 11</u> Some questions will not be applicable please just put a line through these questions.

The UKPSF team are not experts in the Health and Safety law with regards to construction and buildings on site. If you are unsure about a structure then consult your local HSE inspector. It is better to consult now than be prosecuted if an accident occurred and you were found negligent.

If trenches are used are they shored to prevent collapse? If you are unsure of the requirement please consultee your local HSE advisor. (if not applicable please put a line through the box)	Yes No
If tunnels are used are they suitably constructed? If you are unsure of the requirement please consultee your local HSE advisor. (if not applicable please put a line through the box)	Yes No
If the paintball site is outdoors and operates after the hours of darkness are the playing areas floodlit? (if not applicable please put a line through the box)	Yes No
Are playing areas inspected prior to the start of day for debris or damage since the previous event?	Yes No
Does the site have flushing toilets? (if not applicable please put a line through the box)	Yes No
Does the site have a chemical toilet and is it serviced regularly? (if not applicable please put a line through the box)	Yes No
Has the site sufficient toilet facilities based on one/toilet/fifty participants?	Yes No
Does the site have separate male and female facilities?	Yes No
Is there a suitable hand washing facility including towels (disposable) and soap based on one sink per toilet?	Yes No

If you have ticked NO please explain why here if you need more space please use a blank sheet

Site, Staff and Process questionnaire – Page 4 of 11 Some questions will not be applicable please just put a line through these questions.

Is there a central administration area where players can consult the game manager at any time?	Yes No
Are marshals provided with a uniform and that their equipment conforms to UKPSF standards?	Yes No
Does the site operate a player-staff ratio of 1:15 or better?	Yes No
Is there a minimum of three staff on site at any one time during an event day?	Yes No
Has all staff been trained for the roles they are providing and is this documented?	Yes No
Are all marshalling staff over the min accepted age of 16 years old?	Yes No
Do all staff know what to do in the event of a serious injury or incident?	Yes No
Does the site have an adequate means of communication between the playing fields and the safe area in the event of an emergency?	Yes No
Do marshals know how to signal an incident to the senior marshal and how to stop a game?	Yes No
Is at least one member of staff trained in first aid to a minimum standard required for the size of your venue (please consult HSE guidelines of 1 st aid provision)	Yes No
Do customers need to sign an entry form / disclaimer prior to participating ?	Yes No
If customers sign an entry form / disclaimer is this done electronically or on a pre-printed form on arrival?	Elec Paper

If you have ticked NO please explain why here if you need more space please use a blank sheet

Site, Staff and Process questionnaire – Page 5 of 11 Some questions will not be applicable please just put a line through these questions.

Prior to the start of the games is a comprehensive safety briefing given?	
	Yes No
Does the site make a note of who gave the briefing to each group?	
	Yes No
Does the marshal giving the briefing use a "crib sheet" to ensure key	
points are not missed from the briefing?	Yes No
Are players who have played before still asked to attend the briefing?	
	Yes No
Are the key marshals / game managers introduced to the players? (first-	
aider, game manager in case they have a query/complaint)	Yes No
Does the briefing contain essential information about the wearing of the	
mask? (What happens if it is removed - how to adjust the strap - what to	Yes No
do if the mask steams up etc.)	
Doos the site provide suitable materials to clean the mask and artifag	
Does the site provide suitable materials to clean the mask and anti fog solution if required?	Yes No
	Tes NO
When a player leaves the safe area for their first game does a marshal	
check that the mask is fitted correctly and the strap is tight?	Yes No
and the mack is made something and the shap is again	100 110
Are the key areas of the paintball site explained to the customers? (Safe	
area - goggles on areas – location of toilets etc)	Yes No
,	
If the site allows the use of pyrotechnics is the correct procedure for use	
explained and/or demonstrated during the safety briefing?	Yes No
If pyrotechnics are on sale is there a clear policy that these are not sold	
to players under 18 years old? (e.g. a sign)	Yes No

If you have ticked NO please explain why here if you need more space please use a b	lank sheet

Site, Staff and Process questionnaire – Page 6 of 11 Some questions will not be applicable please just put a line through these questions.

Is a suitable explanation of where a paintball marker is stored/located given during the safety briefing?	Yes No
If a demonstration of the paintball marker is given in the <u>safe area</u> are paintballs used? (if not applicable please put a line through the box)	Yes No
Does the site demonstrate the marker on the target zone?	Yes No
If own guns are allowed in the safe area are players warned about the use of barrel bungs/socks?	Yes No
Are customers discouraged from shooting other players in the head?	Yes No
Are any natural hazards and game boundaries brought to the attention of the players during the safety talk?	Yes No
Is it explained that there is no physical contact allowed during or after a game?	Yes No
Are the consequences explained to the customers - If they break the site rules they could be excluded from the venue?	Yes No
Does the safety talk point out that paintballs can cause bruises and cut the skin if fired at close range?	Yes No
Does the marshal ask if any player suffers from any medical condition to bring it to the attention of the marshal in charge of the group? (Asthma)	Yes No
Does the site have a no drinking or drugs (except for medical conditions) policy?	Yes No

If you have ticked NO please explain why here if you need more space please use a blank sheet			

<u>Site, Staff and Process questionnaire – Page 7 of 11</u> Some questions will not be applicable please just put a line through these questions.

What Is the sites minimum age for participation	Adult Paintball Low Impact
If junior players are playing does the site insist that the organiser	
	Voc. No.
(at least one adult per group group) attends the safety briefing	Yes No
even if they are not playing?	
Does the site owner ensure that junior players have their waivers	
countersigned by an adult so the adult is aware of the risks	Yes No
involved when playing paintball?	
arretrea mien playing painteam	
Does the site request parental consent forms instead of asking an	
adult to countersign the waiver?	Yes No
addit to obditionagn the warver:	103 140
Does the site ensure all players are old enough to play?	
	Yes No
	163 110
Is the minimum age highlighted on the sites publicity material?	
	Yes No
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If you have ticked NO please explain why here if you need more space p	lease use a blank sheet

<u>Site, Staff and Process questionnaire – Page 8 of 11</u> Some questions will not be applicable please just put a line through these questions.

Does the site have a means to summon the emergency services if required?	Yes No
Does the site have a first aid box?	Yes No
Does the site have an emergency eye wash bottle?	Yes No
Does the site supply clean dry coveralls?	Yes No
Are the paintball masks supplied clean, dry and contain ear and face armour?	Yes No
Are the lenses serviceable? (i.e. not full of scratches that could result in customers removing a mask in a game area)	Yes No
Does the site supply an ambush hood or similar?	Yes No
If other items of equipment are supplied are they of an acceptable standard?	Yes No
Are the markers stored in a designated area away from the safe area? (Except own guns)	Yes No
Does the site possess a chronograph to check marker velocities?	Yes No
Are site markers choreographed regularly and a record kept?	Yes No

If you have ticked NO p	<u>lease explain why here</u>	<u>e if you need more s</u> r	<u>oace please use a blanl</u>	<u>c sheet</u>

Site, Staff and Process questionnaire – Page 9 of 11 Some questions will not be applicable please just put a line through these questions.

If players are allowed to use their own markers are these chronographed before and randomly during the day? (if not applicable please put a line through the box)	Yes No
If players are allowed to use their own markers are barrel plugs/bags checked? (if not applicable please put a line through the box)	Yes No
Does the site operate a strict "semi automatic" or "single shot" rule for all paintball markers? (if not applicable please put a line through the box)	Yes No
If players are allowed to use their own goggles does a marshal make sure they are up to standard and inspect them? (if not applicable please put a line through the box)	Yes No
In the central administration office is there a map to the local A&E hospital? (This can be in a folder or on display)*	Yes No
Does the site display their public liability certificate?	Yes No
Does the site display their UKPSF membership certificate?	Yes No
Does the site display their marshals' first aid certificates?	Yes No
Does the site display their basic food hygiene certificates if food is prepared on site?	Yes No
Is the site risk assessment available if a member of the public wants to inspect it?*	Yes No
Is there a "Health and Safety Law – What you should know" poster displayed?	Yes No
Is the site's Employees liability insurance certificate displayed?	Yes No
Does the site have an accident book?	Yes No

If you have ticked NO please explain why here if you need more space please use a blank sheet			

<u>Site, Staff and Process questionnaire – Page 10 of 11</u> Some questions will not be applicable please just put a line through these questions.

If the site has compressed air or CO2 cylinders are they stored correctly? (if not applicable please put a line through the box)	Yes No
Do appointed persons carry out the filling of CO2 or compressed air cylinders?	Yes No
If CO2 is used does the site have a set of scales available when filling bottles? (if not applicable please put a line through the box)	Yes No
Is there a sign warning of the dangers of CO2 and pointing out authorised fillers must wear gloves, eye and ear protection? (if not applicable please put a line through the box)	Yes No
If compressed air is used does the fill rig contain a device to prevent the over filling of bottles? (if not applicable please put a line through the box)	Yes No
Take a random selection of cylinders – are they in test?	Yes No
Does the site have a fire extinguisher or suitable means to extinguish a fire?	Yes No
If the site uses propane gas are the bottles stored away from naked flames in a well-ventilated location and protected from accidental damage? (if not applicable please put a line through the box)	Yes No
Is main water supplied on site?	Yes No
If the site uses water containers are they clearly marked if they are for drinking or if the water must be boiled? (if not applicable please put a line through the box)	Yes No
If the site uses petrol containers are they correctly marked and stored away from naked flames? (if not applicable please put a line through the box)	Yes No

If you have ticked NO please explain why here if you need more space please use a blank sheet

<u>Site, Staff and Process questionnaire – Page 11 of 11</u> Some questions will not be applicable please just put a line through these questions.

Is the site game manager over the age of 21?	Yes No
Are players own markers separated from general customers markers? (if not applicable please put a line through the box)	Yes No
Does the site operate a surrender rule to try and prevent close range shots?	Yes No
Does the game manager explain about the safe distance for shooting players?	Yes No
In the safe area is there a sign pointing out the key "game rules"?	Yes No
Does the site offer chest protectors to female players and junior?	Yes No
Please use this box for any additional information you would like to add any addition to your submission	nal information

Declaration

Site owner

	leted the attached accreditation quaccurate and correct.	estionnaire ar	nd believe tha	at the inform	ation
Signed		_ Print			
Position		_ Date	/	/	-
UKPSF App	pointed inspector				
	xed the information supplied within ure about please highlight so the U				
Signed		_ Name			
Date					
UKPSF Acc	reditation Status				
Dated	Review Date				
Copy of rep	ort sent to the site.				
Accreditation	on number				
Request for	random inspection date				